WATER ADVISORY BOARD



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DATE: November 9, 2023

TIME: 2:37 PM

Water Advisory Board Meeting Minutes of May 10, 2023.

In attendance: Chairman William Shea, Member Frank E. French Jr., Member Joseph Barrell, DPW members; Assistant Director Michael Santoro, Water Manager Mark Mancuso Water Operations Manager Gerry Daigle and Business Manager Judi Carmody.

- 1. Chairman Shea called the meeting to order at 11.03 am.
- 2. Water Manager Mr. Mancuso presented the issue with water/sewer bill from December, 2022 for 15 Midland St. The customer is requesting a one-time water and sewer adjustment. There was a brief discussion to grant relief to this customer as requested.

Chairman Shea made a motion for a one-time water and sewer adjustment of 50% based on the average usage for the prior 2 similar months.

Seconded by Mr. French.

Voted Unanimously.

Water Manager Mr. Mancuso presented the issue with water/sewer bill from July, 2022 for 586 Trapelo Rd. The customer is requesting a one-time sewer adjustment. There was a brief discussion to grant relief to this customer as requested.

Mr. Barrell made a motion for a one-time sewer adjustment of 100% based on the average usage for the prior 2 similar months.

Seconded by Chairman Shea.

Voted unanimously.

4 Water Manager Mr. Mancuso presented the issue with water/sewer bill from January, 2023 for 50 Albert Ave. The customer is requesting a one-time water and sewer adjustment. There was a brief discussion to grant relief to this customer as requested.

Mr. French made a motion for a one-time water and sewer adjustment of 50% based on the average usage for the prior 2 similar months.

Seconded by Chairman Shea.

Voted unanimously.

Water Manager Mr. Mancuso presented the issue with water/sewer bill from February, 2023 for 3 Waverley St. The customer is requesting a one-time water and sewer adjustment. There was a brief discussion to grant relief to this customer as requested.

Chairman Shea made a motion for a one-time water and sewer adjustment of 50% based on the average usage for the prior 2 similar months as long as the customer could provide proof that this claim was rejected by their Homeowner's Insurance Company for reimbursement.

Seconded by Mr. French.

Voted unanimously.

Water Manager Mr. Mancuso presented the issue with water/sewer bill from January, 2023 for 10 Betts Rd. The customer is requesting a one-time water and sewer adjustment. There was a brief discussion to grant relief to this customer as requested.

Chairman Shea made a motion to table this request until the next meeting.

Seconded by Mr. Barrell.

Voted unanimously.

Water Manager Mr. Mancuso presented the issue with water/sewer bill from February, 2023 for 55 Livermore Rd. The customer is requesting a one-time water and sewer adjustment. There was a brief discussion to grant relief to this customer as requested.

Mr. French made a motion for a one-time water and sewer adjustment of 50% based on the average usage for the prior 2 similar months as the customer could provide proof that this claim was rejected by their Homeowner's Insurance Company for reimbursement.

Seconded by Mr. Barrell.

Voted unanimously.

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Water Manager Mr. Mancuso presented the issue with water/sewer bill from September, 2022 for 693 Pleasant St. The customer is requesting a one-time sewer adjustment. There was a brief discussion to grant relief to this customer as requested.

Chairman Shea made a motion for a one-time sewer adjustment of 50% based on the average usage for the prior 2 similar months provided that the customer have the owners sign off on the adjustment. Seconded by Mr. Barrell.

Voted unanimously.

10 Mr. Barrell made a motion to approve the meeting minutes of February 2, 2023. Seconded by Mr. French.

Voted unanimously.

11 Chairman Shea. Barrell made a motion to approve the meeting minutes of April 27, 2023. Seconded by Mr. French. Voted unanimously.

12 Chairman Shea moved to adjourn the meeting at 12:40pm. Seconded by Mr. French. Voted Unanimously.

Total Street

Joseph Barrell, Clerk